

PROTECT YOUR ACCOUNT WITH MULTI-FACTOR AUTHENTICATION (MFA)



What is Multi-Factor Authentication (MFA)?

MFA is an additional layer of security for the login process. In addition to a password, MFA requires one or more other verification methods to prove your identity.

"MFA can block more than 99.9% of account compromise attacks."

• Microsoft Security Blog

WHY MFA IS IMPORTANT?



SECURITY THREATS ARE GETTING REAL



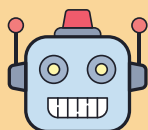
Phishing

Scammers are trying to trick you into getting your password.



Data Breaches

Hackers are stealing password data from company databases.



Brute-Force

Computer programs are trying every possible password combination.



How MFA Work?

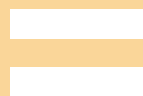
MFA is like a **double lock**, a password alone is not enough, you need an **extra layer of security** to make it difficult to hack.



Password



Verification



Access

Click the link or scan the QR Code below for a guide to activating Multi-Factor Authentication (MFA) and FAQ



<https://bit.ly/binusMFA>



FAQ

WHAT METHODS ARE AVAILABLE FOR MFA?

The primary and required method is the Microsoft Authenticator App. Additionally, you may set up SMS and Phone Call verification as optional, alternative methods.

WHERE CAN I FIND THE GUIDE TO SET UP MFA?

The complete setup guide is available here <https://bit.ly/4kHZUKG>.

ARE THERE ANY ADDITIONAL COSTS FOR STUDENTS TO USE MFA?

No, there are no additional costs for activating and using MFA.

WHAT ARE THE PREREQUISITES FOR USING MFA?

You must have your Security Info completed. If you have not yet filled it out, you will be prompted to do so the next time you log in to your account before you can proceed.

WHAT IS THE MAXIMUM NUMBER OF ACCOUNTS THAT CAN BE REGISTERED IN A SINGLE MICROSOFT AUTHENTICATOR APP?

You can add up to 100 accounts to a single instance of the Microsoft Authenticator app, as confirmed by Microsoft.

WHAT SHOULD I DO IF I FORGET MY PHONE ?

You can contact the respective BINUS Support for your respective region (for active students), to the Lecturer Services Center (For Lecturers).

WHO SHOULD I CONTACT IF I ENCOUNTER ISSUES WITH MFA?

If you experience any difficulties, please contact BINUS Support for your respective region (for active students), the Lecturer Services Center (For Lecturers) and the Alumni Relation Office (for alumni).

WHAT IS THE MAXIMUM NUMBER OF DEVICES I CAN REGISTER TO A SINGLE MFA ACCOUNT?

For a single account, you can register a maximum of 5 devices using the Authenticator App method, 1 phone number for the SMS method, and 1 phone number for the Phone Call method.

HOW CAN I CHANGE OR ADD MY PHONE NUMBER AND ALTERNATIVE EMAIL ADDRESS FOR AUTHENTICATION?

To change or add your authentication information, please navigate to your account's Security Info page.

